Telehealth with Esperanza Health Centers

Requirements:
1. Computer, tablet or mobile phone with camera and internet access.
2. If using a phone, please make sure you can access your email from your device.

1. Click on the link in your Email/Text to begin your Telehealth visit.

2. Select the option in the top right corner if you prefer Spanish.

3. Enter your Name and Designation. Check the box to consent to the Telehealth visit. Click Next.

4. Your browser will perform a device check. If prompted, click Allow for Microphone and Camera.

5. You are now in the Virtual Waiting Room. Remain Here – Do Not Leave this screen. Your Provider and/or Care Team member will join shortly.

6. To invite another person to join your Telehealth visit, click the "🔗" icon to copy and send a link via email/text.

7. Click on Leave Call to end your visit.

In case of audio or video issues, remain by your phone and your Provider will call you on your listed phone number.

If you need to rejoin your Telehealth session during your scheduled visit time, Follow Step 1.