

Welcome to a new kind of medical home!

Top-quality, bilingual care for you and your family regardless of income, insurance or immigration status. At Esperanza we offer you and your family services in:

Pediatrics
Women's health
Family medicine
Internal medicine
Behavioral health

Psychiatry
Substance abuse treatment
COVID-19 testing
HIV prevention & care
Benefits enrollment

Immigration physicals
Wellness programs...

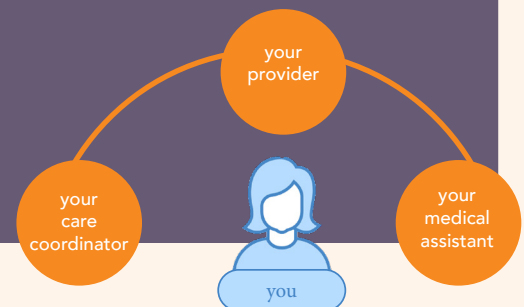
and more services and resources at
esperanzachicago.org!



At Esperanza, you're at the center of your own care.*

Your Esperanza team uses evidence-based care to keep you in your best health. Please let us know of any changes in your health, such as medications, hospital/specialist visits or other medical services you receive. If you go to the hospital or emergency room, make sure to come and see us within 7 days.

**We practice a Patient-Centered Medical Home model where we involve you in decisions about your health care and offer evidence-based care to keep you healthy. For more information, visit esperanzachicago.org*



Staying connected with your Esperanza team!

We're available 24/7. For non-emergency concerns/questions, call 773-584-6200, even after office hours. You can also connect through the MyEsperanza portal which lets you:

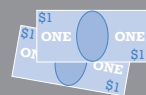
- See test results
- Schedule / change appointments
- Send secure messages to your provider and care team and they will reply within 24-48 hours
- Pay your health bill
- See your health information



In case of an emergency, please call 9-1-1.

Here for your peace of mind.

Our sliding scale



Esperanza sees everyone regardless of ability to pay. We offer a sliding scale fee based on income. Cost is between \$30 and \$85 for comprehensive health care services or \$5 and \$45 for mental health counseling. If you are unsure if you qualify or if you could have difficulty paying, please call.

Getting prescription refills.



Call your pharmacy **1 week before** you run out of your medications. The pharmacy will contact your care team at Esperanza and we will aim to refill your prescription within 3-5 business days.

Need paperwork?

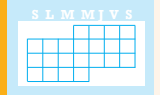
Please allow up to 7 business days for any paperwork you may need from Esperanza, including FMLA, work clearance, disability benefits, etc.



Your appointments.

Missed Appointments

If you can't make your appointment, please call us at (773) 584-6200 right away so we can reschedule you.



Referrals

We help with scheduling referral appointments. Most are scheduled within 14 days of your visit. If you haven't heard back from Esperanza within this time, please call your care team.



Chronic Care

If you have a chronic condition like diabetes, high blood pressure or asthma, we will schedule your follow-up appointment before you leave the office.

A medical home for the Southwest side of Chicago



Monday through Saturday

Visit esperanzachicago.org for up-to-date hours

773-584-6200

We want to hear from you. Please leave your online Google or Facebook review



Esperanza California*

2001 S. California Avenue
#100
Chicago, IL 60608

Esperanza Little Village

3059 W. 26th Street
Chicago, IL 60623

Esperanza Brighton Park*

4700 S. California Avenue
Chicago, IL 60632

Esperanza 63rd Street

4058 W. 63rd Street
Chicago, IL 60629

Esperanza Marquette Park

6550 S. Richmond
Chicago, IL 60629

*Pharmacy and laboratory available at these locations